

# Warranty

Our monuments are custom designed to stand the test of time. At Gem City Memorials, we pride ourselves on the high quality of materials and craftsmanship that go into each and every memorial we create. We want our customers to be completely satisfied with the results. That's why we go above and beyond what's necessary to give our customers exactly what they want. Our vigilance to providing our customers with our best work every time is the strength behind our guarantee.

We guarantee every memorial we sell against defects in material or workmanship. Our customers can have the peace of mind that their memorial will be carefully constructed to reflect exactly what they wanted and will stand the test of time. We hereby certify that the memorial you purchased was produced using the finest quality natural granite and/or true memorial bronze. We guarantee the granite we use is free from defects that would render it unsuitable for memorial purposes and that it will not check, crack or disintegrate. We guarantee any bronze used is cast by one of the world's finest foundries and that all letters, numerals and ornamentation are hand chased and highlighted.

Should any part or parts of the memorial covered by this warranty ever prove to be defective in either material or workmanship, we will replace them free of all expense to the purchaser or his/her heirs. At the discretion of our company and to the satisfaction of the customer, we will either correct the problem or replace the memorial. We regret that we cannot be responsible for damage done to the memorial by mowing equipment, vandalism, acts of war, natural disasters or unusual environmental or atmospheric conditions. Additionally, this guarantee does not cover foundation not provided by our company and coloring material applied or attached to the memorial.

*Issued by*  
*Marc E. Hentzen*  
*Gem City Memorials, Inc.*



*Issued to*